



The Hospital Liaison Volunteer role
and how we can support you.

Contents

- ▶ **Section 1:**
The role of a Hospital Liaison Volunteer (HLV)
- ▶ **Section 2:**
Why the Hospital Liaison Volunteer role is important
- ▶ **Section 3:**
Support for you
- ▶ **Section 4:**
Resources and contacts

Section 1

The role of a Hospital Liaison Volunteer

We work to save babies' lives and ensure that, when a baby does die, anyone affected gets the support and care they need.



Our core aims



Babies' lives
are saved



Anyone affected by the death
of a baby receives the care and support they need



The Hospital Liaison Volunteer role

- ▶ The Hospital Liaison Volunteer (HLV) is a link between Sands and the local hospital(s)
- ▶ Within the role you will signpost hospital staff to Sands resources, support services, training and bereavement care guidance, enabling parents and families to access excellent bereavement care and support after pregnancy loss and baby death
- ▶ You will share local issues with the Sands staff team so we can offer you or the hospital tailored support
- ▶ You will be supported by the Bereavement Care and Hospital Liaison Team with regular catch ups with the Hospital Liaison Coordinator and other HLVs

Skills and abilities of a HLV

- ▶ The HLV will understand and be committed to Sands' vision, values and aims and dedicated to making a positive difference in the bereavement experience of parents and families
- ▶ The HLV will have good communication and relationship-building skills with hospital staff and bereaved parents
- ▶ The HLV will have an understanding and empathy for bereaved parents' diverse experiences
- ▶ The HLV will be willing and able to provide feedback to Sands and health professionals to help support parents better



What is a Hospital Liaison Volunteer?



A representative of Sands.

Committed to Sands' vision and aims, knowledgeable of Sands' services



Someone who shares information, tools and resources



Someone who develops knowledge of local services and has an awareness of what Sands offers on a national level, to enable Sands to support the bereavement care in hospitals for parents and families



A communication channel

Someone who provides feedback to Sands and health professionals to enable us to support parents better



An advocate

Provides the parent/family voice

Section 2

Why the Hospital Liaison Volunteer role is important



Importance of the role

- ▶ This role is important because it provides hospitals access to a Sands representative who can connect them to Sands support services, resources, training and bereavement care guidance
- ▶ It helps to encourage high levels of bereavement care in hospitals
- ▶ It provides essential information to health professionals and parents/families
- ▶ It provides an opportunity to advocate on behalf of Sands and parents/families

Section 3

Support for you



Support for you



Online group catch up every eight weeks



1:1 support



Opportunity to speak to other HLVs through the HLV Facebook group



Regular updates from Sands



Support from wider Sands staff including training and resources



Direct contact to and from the Hospital Liaison Volunteer Coordinator

Section 4

Resources and contacts

Resources and contacts

To find out more about becoming a Sands Hospital Liaison Volunteer contact:

[**volunteering@sands.org.uk**](mailto:volunteering@sands.org.uk)

To learn more about Sands click here:

[**https://www.sands.org.uk/**](https://www.sands.org.uk/)

To learn more about Sands support for hospitals click here:

[**https://sands.org.uk/support-for-hospitals**](https://sands.org.uk/support-for-hospitals)

To learn more about the National Bereavement Care Pathway click here:

[**https://nbcpathway.org.uk/**](https://nbcpathway.org.uk/)

To speak to Alia (Hospital Liaison Coordinator), feel free to contact on

[**alia.hussain@sands.org.uk**](mailto:alia.hussain@sands.org.uk) or work mobile **07879 710205**

Next steps

Want to apply to be a Hospital Liaison Volunteer for Sands and start making a difference for parents and families in your area?

[Please click here](#)



Thank you

